

It doesn't take its toll



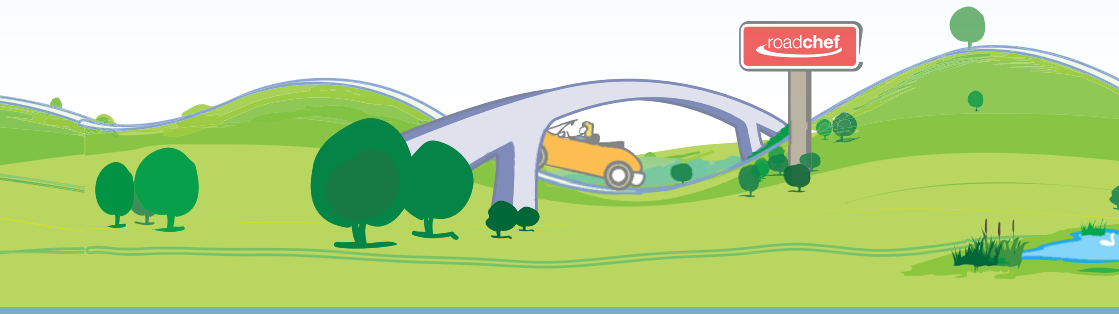
M6toll

Mobility Exemption Pass

Information & application form

Toll exemption for disabled customers





Are you eligible for a Mobility Exemption Pass?

If you are disabled or an organisation which transports disabled persons you may be entitled to toll exemption for your vehicle when using the M6toll motorway (the "M6toll"). Please check the criteria in sub-paragraphs (A) and (B) below to see if you and your vehicles are eligible for exemption before making an application in writing using the Mobility Exemption Pass application form.

(A) A vehicle is an exempt vehicle when it is being used, or kept for use, by or for the purposes of a disabled person who satisfies sub-paragraph (B) if-

- (i) the vehicle is registered under the Vehicle Excise and Registration Act 1994 (the "Act") in the name of the disabled person; and
- (ii) no other vehicle registered in his or her name under the Act is an exempt vehicle under this sub-paragraph (A).

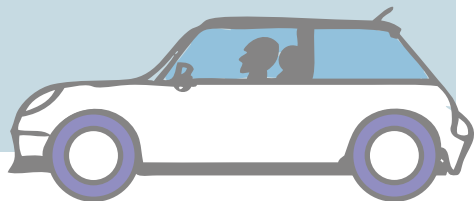
(B) A disabled person satisfied this sub-paragraph if-

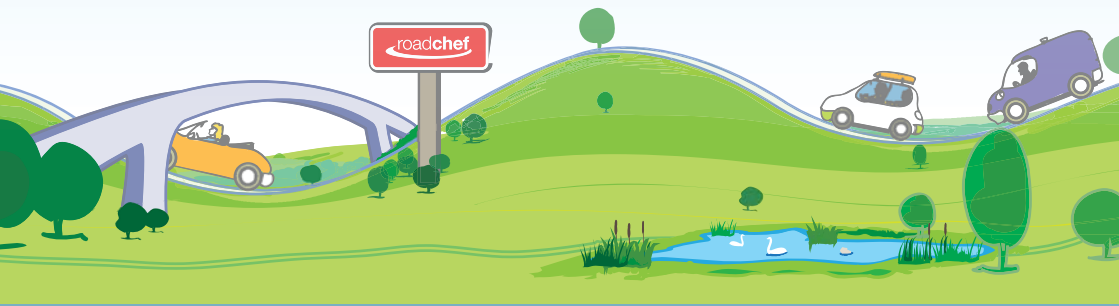
- (i) he or she is in receipt of, and is claiming, a disability living allowance by virtue of entitlement to the mobility component at the higher rate;
- (ii) he or she is in receipt of a mobility supplement, or
- (iii) he or she has obtained, or is eligible for, a grant under-
 - (a) paragraph 2 of Schedule 2 to the National Health Service Act 1977;
 - (b) section 46(3) of the National Health Service (Scotland) Act 1978; or
 - (c) article 30(3) of the Health and Personal Social Services (Northern Ireland) Order 1972; in relation to the vehicle.

Organisations, which operate a vehicle used for the carriage of disabled people, are eligible for toll exemption if the vehicle is recognised by the Secretary of State for such purposes.

If you're unsure call our Customer Services Team on 0870 850 6262

Please note that a Blue Badge (formerly Orange Badge) cannot be accepted as proof of entitlement.

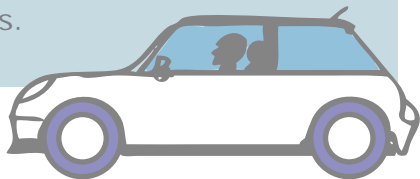




Four simple steps to toll free access

- 1** Check whether or not you qualify - only disabled customers with the appropriate entitlement can apply
- 2** Complete and return the attached application form along with the appropriate documentation
- 3** On acceptance of your application, we will send your exemption pass to you
- 4** Present your pass at any attended lane or press the assistance button in an automatic lane on the M6 toll for free passage

This leaflet will provide you with everything you need to complete your application, but should you need any assistance please call our Customer Services Team on 0870 850 6262 during normal working hours.



Data Protection Statement

Midland Expressway Limited and its agents process your information for the operation of the M6 toll. Processing will include the use of cameras to record data and the verification of details on the Mobility Exemption Pass to toll collection staff. Your information may be disclosed to, or requested from, the Driver and Vehicle Licensing Agency (DVLA), local authorities, law enforcement agencies and other organisations for the administration (including verification of toll exemption entitlement) and enforcement of the Mobility Exemption Pass scheme and the prevention and detection of crime. Midland Expressway Limited may randomly select and monitor vehicles subject to exemption to identify possible fraudulent use. If you persistently default or attempt to defraud the Mobility Exemption Pass scheme, Midland Expressway Limited may record your vehicle's movement and may disclose relevant details to local authorities and / or law enforcement agencies, to assist in tracing persistent evaders and those committing fraud.



About your application

To avoid any toll charges, you must apply for exemption before using the M6toll. You do this by completing the attached application form. If you need help in doing so, please call our Customer Services Team on 0870 850 6262 during normal working hours. There is a £15 administration charge for issuing your Mobility Exemption Pass, which remains valid for 3 years, unless you change your vehicle in that period; at which point you would have to apply for a renewal, with a further £15 administration charge being applicable.

The documentation we require to process your application depends on your personal circumstances:

If you have a motability vehicle you'll need to include: -

- a copy of your hire agreement
- a copy of your valid exempt tax disc
- a passport sized photograph of the applicant, signed by the applicant on the reverse
- payment of £15 administration charge (see Section 5)

If you own your own vehicle you'll need to include: -

- a copy of your valid Certificate of Entitlement to claim free vehicle tax (*formerly known as DLA404*) (stamped by the licensing office)
- a copy of your valid exempt tax disc
- a passport sized photograph of the applicant, signed by the applicant on the reverse
- payment of £15 administration charge (see Section 5)

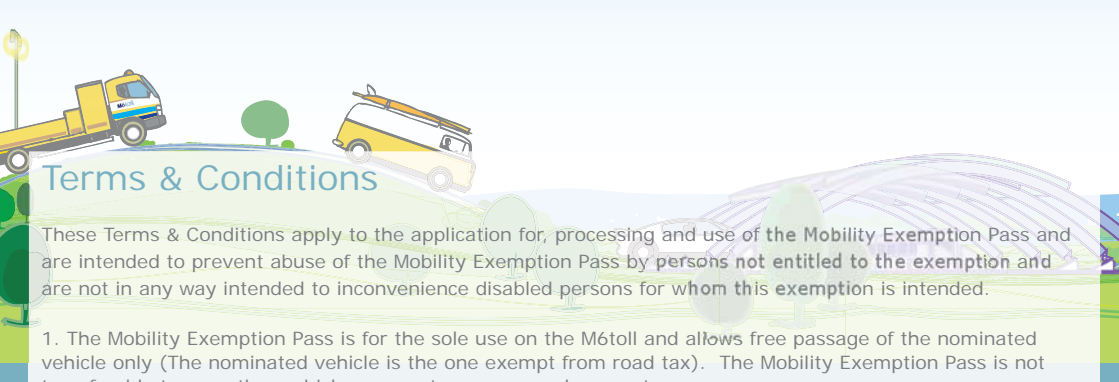
If you're entitled to a War Pensioners Mobility Supplement you'll need to include: -

- a copy of form WPA0442 (stamped by the Licensing Office)
- a copy of your valid exempt tax disc
- a passport sized photograph of the applicant, signed by the applicant on the reverse
- payment of £15 administration charge (see Section 5)

If your application is for an organisation you'll need to include: -

- a copy of your V5 document
- a copy of your valid exempt tax disc
- payment of £15 administration charge (see Section 5)

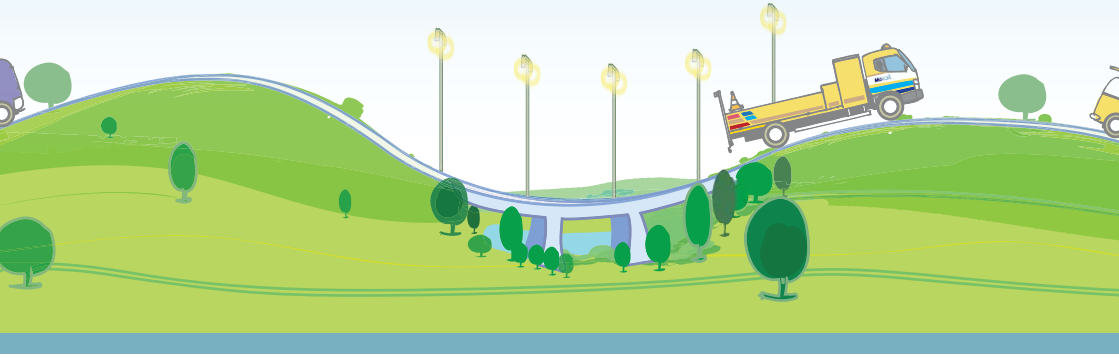
We will process your application within 14 working days of receipt. If it is accepted, your pass will be issued for immediate use on the M6toll. If, for any reason, your application is rejected, we will let you know in writing and request any missing information or documentation.



Terms & Conditions

These Terms & Conditions apply to the application for, processing and use of the **Mobility Exemption Pass** and are intended to prevent abuse of the Mobility Exemption Pass by **persons not entitled to the exemption** and are not in any way intended to inconvenience disabled persons for whom this exemption is intended.

1. The Mobility Exemption Pass is for the sole use on the M6 toll and allows free passage of the nominated vehicle only (The nominated vehicle is the one exempt from road tax). The Mobility Exemption Pass is not transferable to any other vehicle, even a temporary replacement.
2. The Mobility Exemption Pass will only be accepted for toll exemption when the applicant is present in the nominated vehicle.
3. We regret that no other evidence of exemption for disabled persons (eg Blue Badge) can be accepted by Midland Expressway Limited.
4. When using the M6 toll, the Mobility Exemption Pass must be presented at an **attended lane**, or press the assistance button in an automatic lane for verification. The appropriate toll will be levied if a valid Mobility Exemption Pass is not presented.
5. Each applicant must pay a non-refundable administration charge of £15 for the initial application and each subsequent application.
6. The Mobility Exemption Pass is valid for 3 years (from date of issue) for the vehicle assigned to the Pass (see 7.) Sufficient time should be allowed for the renewal of the pass in advance of the expiry date stated on the Mobility Exemption Pass.
7. If you change your vehicle, or the registration details of your vehicle change, before the expiry date of the Mobility Exemption Pass you must immediately notify Midland Expressway Limited of the change. This will be classed as a renewal application and an administration charge will be charged.
8. If your disability entitlement changes before the expiry date of the Mobility Exemption Pass you must notify Midland Expressway Limited immediately.
9. Midland Expressway Limited will send by post your Mobility Exemption Pass to the address provided on your application form as soon as possible after your application is accepted and in any event within 14 working days of receipt of your application. Delivery of a Mobility Exemption Pass to an address outside the UK mainland will be subject to an additional charge to be paid by the applicant.
10. Midland Expressway Limited accepts no liability for loss or damage to cheques, postal orders, supporting documentation or Mobility Exemption Passes in the post.
11. You must exercise all possible care to ensure that your Mobility Exemption Pass is not lost, stolen or misused. If your Mobility Exemption Pass is lost, stolen or is otherwise in any way liable to misuse, you must immediately notify Midland Expressway Limited by telephone of 0870 850 6262 during normal working hours.
12. The Mobility Exemption Pass remains at all times the property of Midland Expressway Limited.
13. Midland Expressway Limited takes fraud and misuse of mobility exemption very seriously and will be carrying out verification of information supplied with your application.
14. Any breach by you of these Terms & Conditions will result in the withdrawal of your Mobility Exemption Pass.



For further information on the M6toll
call 0870 850 6262
or visit www.m6toll.co.uk
twitter @m6tollroad

The M6toll is brought to you by
Midland Expressway Limited

Registered office:
Midland Expressway Limited
Operations Centre
Express Way, Weeford
Lichfield, Staffordshire
WS14 0PQ
Registered in England No: 2309767

M6toll

July 2012